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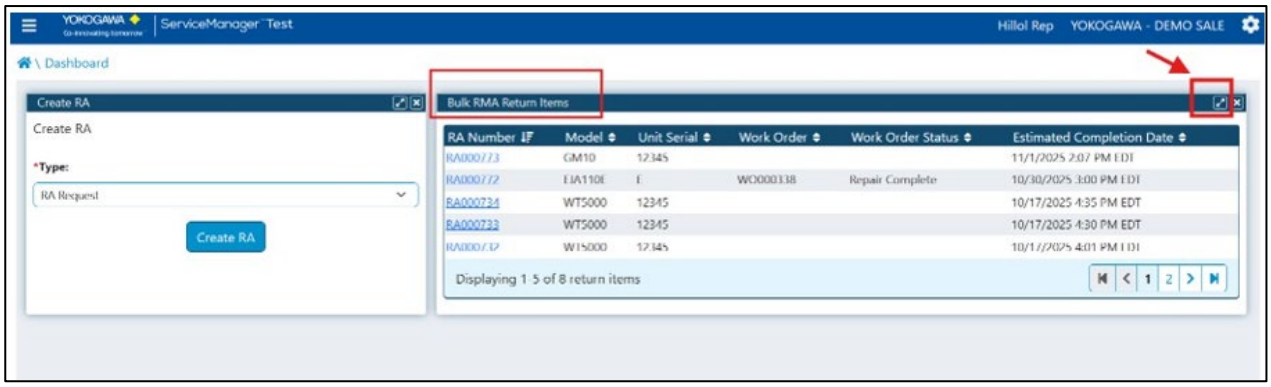
How to Search for a Return Authorization (RA)

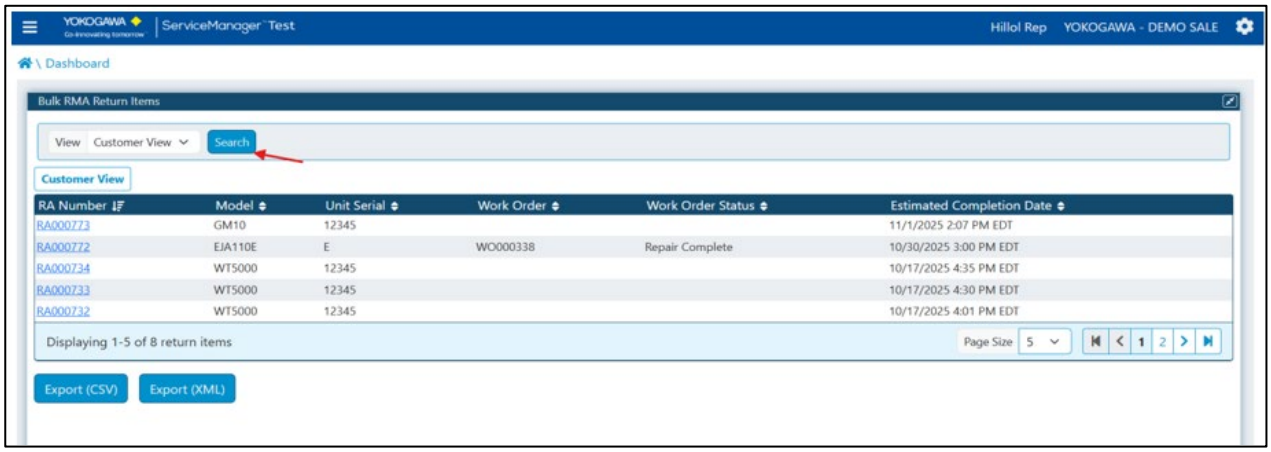
ServiceManager

How to search for a Return Authorization (RA)

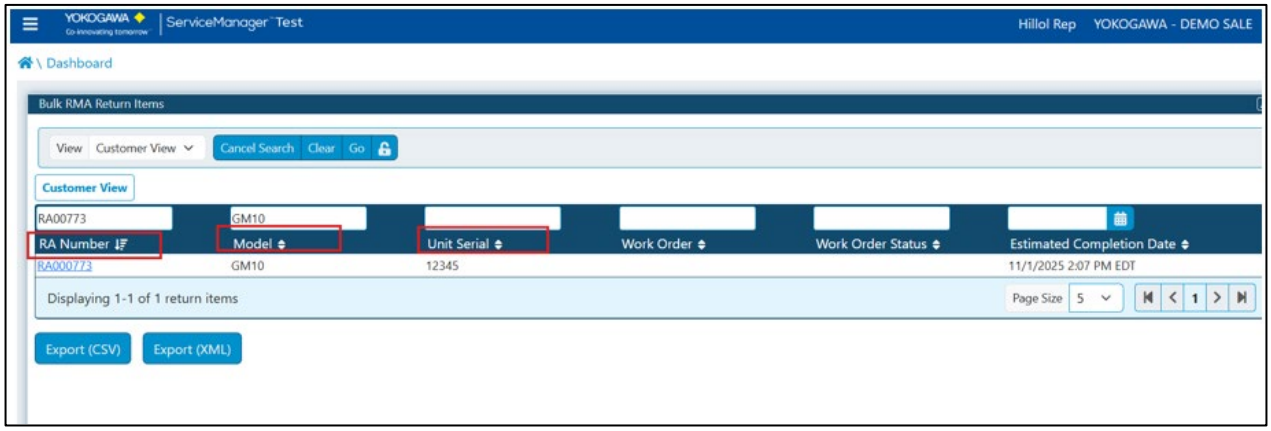
Step 1: Click on the expand option (as indicated with the red arrow), in the **Bulk RMA Return Item Widget**.



Step 2: To **Search** from the list of RAs, click on the search option (as indicated with the red arrow).



Step 3: User should be able to search through all the filterable fields e.g. **RA Number**, **Model**, **Unit Serial**, etc.



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